



CounselorMax[®] now provides the capability to transmit a loss mitigation package to the **HOPE LoanPort** for consideration by 13 major servicers.

The transmission includes all the required data, and CounselorMax provides the ability to scan pertinent documentation (W2s, paystubs etc.) to be included. Once the package is submitted to the HOPE LoanPort, servicer receipt and responses are tracked and available in the portal.

For more information about how to become a HOPE LoanPort user please visit their website at www.hopeloanportal.org.

To register to become a CounselorMax user and to find training opportunities, please visit www.counselormax.com.

Once you are registered to do business with the HOPE LoanPort and you are a CounselorMax user, please contact the CounselorMax support desk by calling 866-720-1807, Option 1, to request activation of the connection to the HOPE LoanPort.

For any additional information please email counselormax@nw.org